

WELCOME TO TECH NOTES - FRONTIER PRECISION'S BI-MONTHLY E-NEWSLETTER!!! TECH NOTES IS DESIGNED TO KEEP YOU UP TO DATE WITH TIPS AND INFORMATION ON THE LATEST TECHNOLOGY IN SURVEYING, CONSTRUCTION, AND GIS. OUR COMPANY GOAL IS TO HELP YOU BE MORE EFFICIENT AND MORE PROFITABLE BY UTILIZING TODAY'S TECHNOLOGY.

**Welcome our new Tech Support Specialist - Jay Haskamp!!!**

We want to introduce Jay Haskamp, who is now taking over the Tech Support duties for Frontier Precision. Jay brings over 5 years of surveying experience to this position, with the last 2+ years using GPS technology. He will be a great asset to our team, allowing Frontier Precision to continue to provide the same great customer service you have come to expect. Also, look for some new training options in the near future as Jay will be putting together some on-line focus based training for our customers. We all welcome Jay to the FPI team!!!

**TECH SUPPORT HOTLINE**  
**888.797.4774**

Trimble Software & Firmware updates -

This might be a reminder but it is still causing headaches with users when performing upgrades. We **highly** recommend that you read the release notes whenever upgrading equipment software / firmware OR whenever you receive new equipment. The release notes will always remind you which versions of software / firmware are compatible with the upgrade (this information is usually listed under the "Product Information" section). With new equipment, if our staff has not already made mention of what software and firmware versions are compatible with your new hardware, remember to review the release notes that come with the new equipment to make sure your software / firmware version is compatible.

This would apply to the following Trimble software and hardware:

- GeoMatics Office
- GPS Receivers (i.e. ... 5800, R8, R8 GNSS, R6, etc...)
- 5600 Total Station
- S6 Total Station
- Survey Controller Software
- Trimble Data Transfer Utility

Release Notes are available on the Trimble Website at [www.trimble.com/support](http://www.trimble.com/support). The latest Firmware / Software versions are displayed in the upper-right column of this newsletter. Please take the time to review these and make sure your current hardware's software / firmware is compatible. Call our Tech Support Hotline if you have any questions regarding these items.

**Current Firmware Versions**

Trimble 5700/5800/R7/R8	2.32
Trimble R8 GNSS	3.50
Trimble TSC2/ TCU Survey Controller	12.21
Trimble ACU/CU/TSCe Survey Controller	12.22
Trimble TSC2/CU/TSCe Survey Pro w/ TSX	4.5.3
Trimble NetRS	1.20
Trimble NetR5	3.60
Trimble S6	R10.0.58
Trimble HPB450 / PDL450	2.42
Trimble Geomatics Office	1.63
Trimble TerraModel	10.43
Trimble TerraSync	3.01
Trimble Pathfinder Office	4.00

**Upcoming Events**

**MSPS Summer Meeting - Alexandria, MN**

July 31 - August 1 2008

Arrowwood Resort

(Click the link above for more information)



The **Trimble NetR5 Reference Station** is a multi-channel, multi-frequency GNSS receiver designed for use as a stand-alone reference station or as part of a GNSS infrastructure solution.



- Proven GNSS technology from Trimble
- Hardware & software designed with the user in mind
- An important part of a Trimble GNSS infrastructure solution

Visit [www.frontierprecision.com](http://www.frontierprecision.com) for more information!!!

Or click the area links below to reach a Frontier Precision Sales & Solution Specialist.

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